

Your Voice. Your Advocate: Understanding the Indigenous Patient Safety Investigator & Advocate Role

June 16, 2026

1:30-3:00pm MT

This session will introduce the Indigenous Patient Safety Investigator & Advocate role within the Office of the Alberta Health Advocates and explain how the role supports First Nations, Métis, and Inuit patients, families, and community members. Participants will learn what to expect when contacting the office, including how IPSIA can help with questions, health care concerns, system navigation, referrals, and understanding available complaint or review pathways. The session will also highlight how Indigenous patient and family experiences can help identify barriers, patterns, and opportunities for learning within the health system.



Learning Outcomes:

- A clearer understanding of the Indigenous Patient Safety Investigator & Advocate role and how it fits within the Office of the Alberta Health Advocates
- An understanding of how the IPSIA can support Indigenous patients, families, and community members when they have questions, concerns, or difficult experiences in the health system
- Information about what to expect when contacting the office, including intake, consent, navigation, referrals, and follow-up support
- An understanding of how sharing Indigenous patient and family experiences can help inform broader learning, awareness, and potential system improvement

Speakers:

Tony Cardinal, Indigenous Patient Safety Investigator & Advocate, Office of the Alberta Health Advocates - In this role, Tony supports First Nations, Métis, and Inuit patients, families, and community members by helping them understand health care processes, raise concerns, navigate available pathways, and connect with the appropriate complaint, review, or support process when needed. Tony brings lived experience, relational advocacy, and experience working with Indigenous communities to this role. His work is grounded in listening, respect, cultural safety, and supporting Indigenous people to have their voices heard within Alberta's health system.



Target Audience: This session will benefit First Nations, Métis, and Inuit community members, patients, families, caregivers, Indigenous organizations, health system partners, frontline staff, and anyone who supports Indigenous people in accessing or navigating health care services in Alberta

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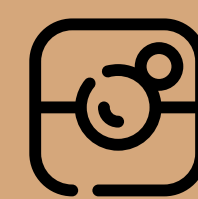
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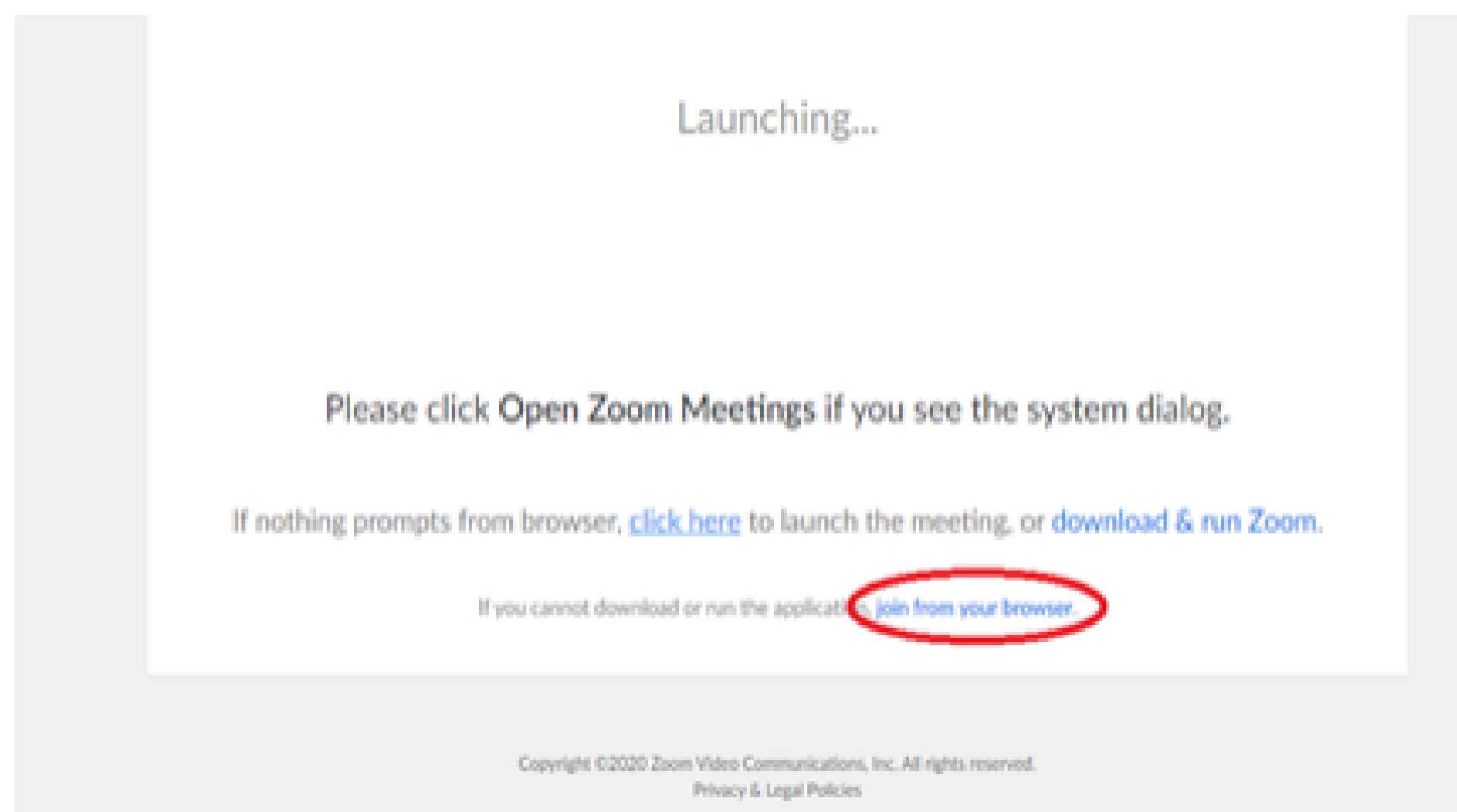
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