

CASE MANAGEMENT: Enhancement of the LPN Role

Home and Community Care Program

FNIHB-AB Region

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Indigenous Land Acknowledgement



Overview

Definition of Case Management

Advantages of LPNs as Case Managers

Home Care Policy

Client Groups

Case Management Education and
Mentorship

Recommendations and going forward

Case Management involves...



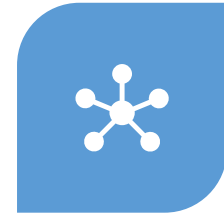
ASSESSING CLIENT NEED



PLANNING FOR CLIENT'S
CARE



ASSISTING IN HEALTH
CARE SYSTEM
NAVIGATION AND ACCESS



COORDINATING SERVICES



CONTINUED
MONITORING AND
EVALUATION.

Case Management is a collaborative process to ensure client access to most appropriate services.

Case Management



Supports clients by promoting:

- Clients and caregivers to manage independently as possible
- The provision of organized, consistent, and less intrusive care
- Informed decision-making regarding care needs
- Care provision in the least restrictive environment
- The matching of needs and available resources in an efficient manner

LPNs as Case Managers

- College of Licensed Practical Nurses of Alberta (CLPNA) *Competency Profile for Licensed practical Nurses (LPNs)*, 5th edition (2020) has updated LPN competencies to include case management

Competency Statement - A Licensed Practical Nurse will:

C-11-1 Demonstrate knowledge and ability to apply case management principles and processes.

C-11-2 Demonstrate knowledge and ability to perform advanced responsibilities of case management:

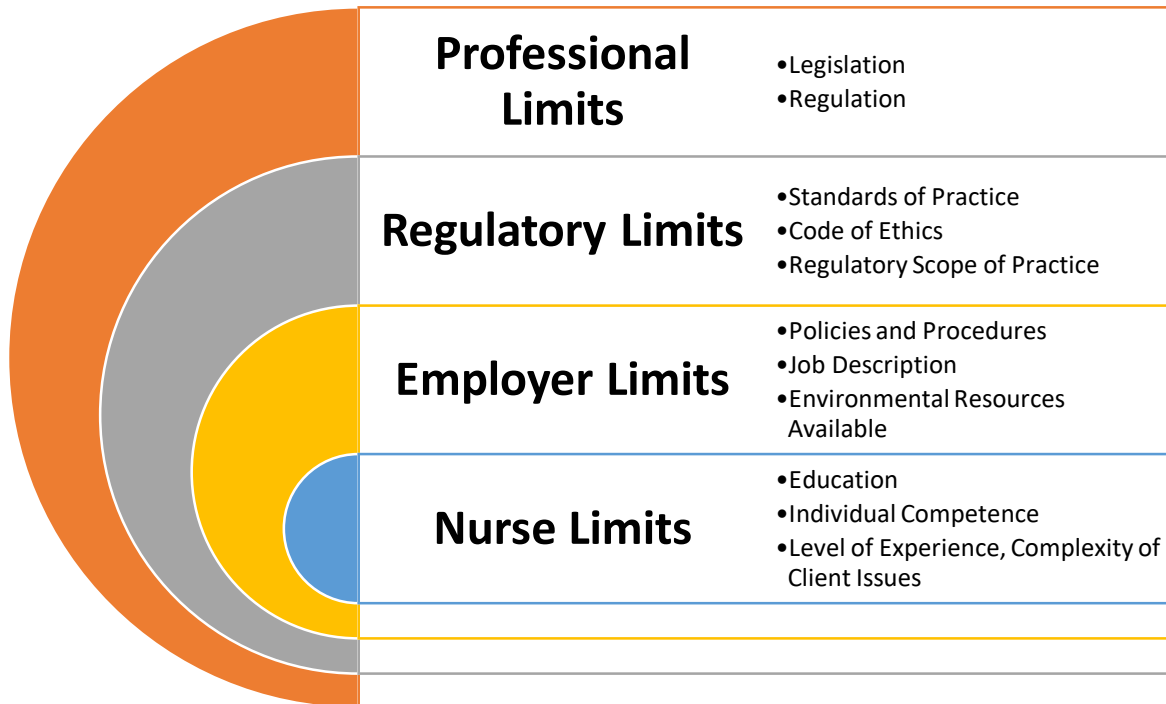
- assess patient data to determine service needs
- complete patient care profile
- negotiate patient placement
- communicate with patient, family, placement site
- perform regular and ongoing reviews and assessments
- address unmet patient needs
- liaise with acute care if patient transferred due to episodic illness or injury
- complete admission assessment and documentation:
 - Resident Assessment Instrument (Inter RAI) and other assessments
 - personal directives and Goals of Care
 - power of attorney and guardianship and trusteeship
 - medication reconciliation
- collaboratively develop and plan care goals
- facilitate ongoing communication and support

C-11-3 Demonstrate accountability in the case management role:

- manage multiple priorities and issues
- care management and patient advocacy
- health teaching and coaching
- maintain accuracy of patient health record
- open and timely communication
- organize and lead case conferences
- mediate and manage complex situations
- identify barriers in continuum of care
- manage resources effectively

Why LPNs as Case Managers?

- Case Management functions are within LPN scope of practice
- LPNS have the knowledge and are competent to perform CM
- Many LPNs working for the HCCP are already performing many of the functions, roles, and responsibilities of a CM



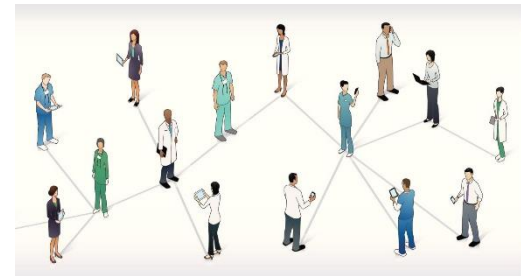
Benefits and Goals



Benefits to Clients



Benefits to LPNs



Benefits to Teams

Policy 2.4 Change and Guidelines

- The Alberta First Nations Home and Community Care Program uses the case management model.
- A professional registered nurse (RN) *or licensed practical nurse (LPN)* provides case management.



Indigenous Services
Canada

Policy 2.4 Change and Guidelines - Continued

Process

- Complete the case management course within the first year of employment or anticipating taking on this new role.
- Following, the nurse will provide case management including:
 - Intake/screening,
 - Individual comprehensive assessment,
 - Identification of needs,
 - Care plan development/implementation/evaluation/reassessment



Retrieved from [Provincial CC Assessment Guide for AHS CM – March 2015](http://albertahealthservices.ca)
(albertahealthservices.ca)



Combine the Task
With the Art

Client Groups



Maintenance
Client



Acute Client



Rehabilitation
Client



End of Life Client



Long Term
Supportive Client

LPNs as Case Manager

ACUTE

- Client whose outcomes are predictable, and recovery is expected in a short time frame, requires immediate or time limited intervention to improve or stabilize a medical or surgical condition
- May require professional and nursing services
- Client admitted for up to 3 months. Requires reassessment and change in client group if not discharged after 3 months.
- Example: short-term medication administration, monitoring/provision of wound care

MAINTENANCE

- Client whose chronic condition or functional limitation is stable.
- Requires annual reassessment or if a significant change in client condition.
- Example: client requiring assistance with personal care or ADL

You Tell Me...

Ongoing monthly urinary catheter changes

Post-operative suture removal

Tx for chronic leg ulcers

Tx of pressure ulcer to coccyx and referral to OT for pressure mattress

Education for insulin administration

Case management for specialist services

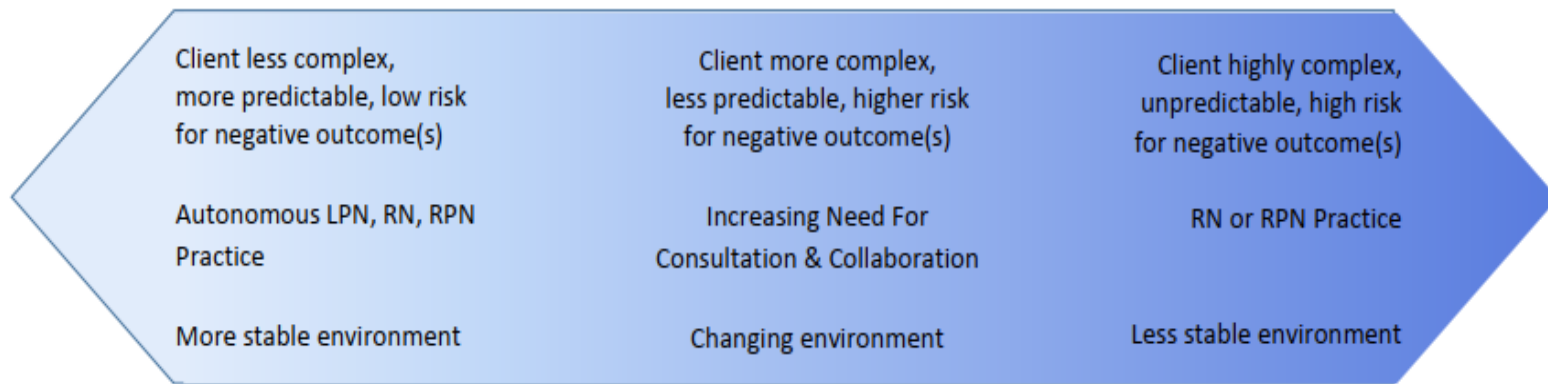
LLA and daily HCA application of compression stockings

End-Stage COPD with < six months to live.

Pediatric G-tube assessment and management

Collaborative Practice

Continuum of Care



Retrieved from
[Collaborative_Decision_making_Framework_2017_10_17.pdf\(srna.org\)](https://www.srna.org/Collaborative_Decision_making_Framework_2017_10_17.pdf)

LPNs may support the RN or RPN in meeting the client's care needs when they fall toward the right end of the Continuum of Care. Depending on Knowledge, skill and competence LPNs may decide where their skill lies on the continuum of care.



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What should you do if you are assigned a client that is not appropriate for your caseload?

- Has multiple complexities
- Is not within the appropriate client group
- Has unstable health conditions
- Care needs are outside your personal competencies

Case Management Foundations

- HLST 0315: Part 1
- HLST 0316: Part 2

Policy:

4.20.2. Case Management Certification

Approval:

Date:

Review Date:

Policy Statement:

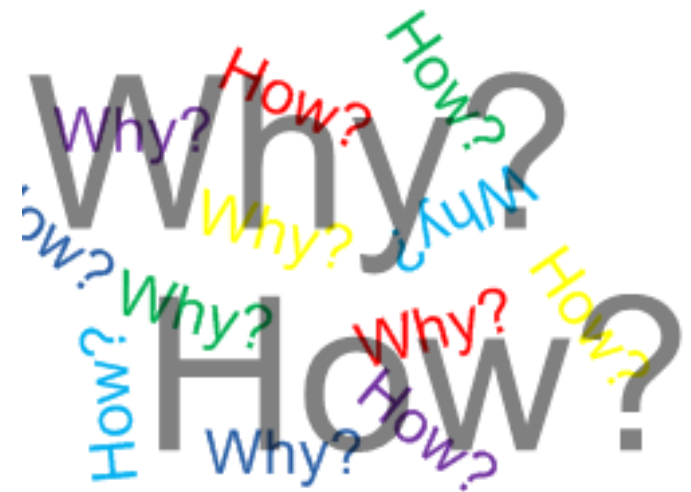
The Alberta First Nations Home and Community Care Program (AFNHCCP)/Community is committed to the client-centred approach to service delivery, namely case management, which will be initiated by the health professional. The registered nurse (RN) in the community is required to have case management certification. The licensed practical nurse (LPN) will require case management certification if needed for their role in the community.



MacEwan
UNIVERSITY

What LPN's need to know

- Why do LPN's need to take extra training for this?
- This is a new formalized role for LPNs in the HCCP and with it comes:
 - New responsibilities and skills
 - Changes and adjustments to current workflow
 - Changes and adjustments to team dynamics and relationships



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insite Be Heard...
Our People Pulse Survey ends May 23

Everything

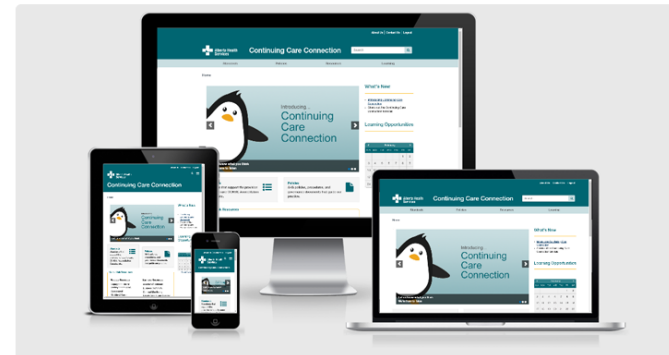
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 - Events Cal

MENTORING



Recommendations for HCCP Teams



Prepare the team with appropriate education and expectations



Ensure case management course taken through MacEwan University or other reputable institution



Focus on roles and responsibilities, and changes of those



Incorporate change slowly and support transition of knowledge



Adapt a mentorship model within your team if possible



Follow recommendations for client group assignments



Regional Home Care Staff

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Questions?
